STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION

Facility's Name: Big Island Substance Abuse Council (BISAC)	CHAPTER 98
Address: 2093 Kinoole Street, Hilo, Hawaii 96720	Inspection Date: December 18, 2020 – Annual

THIS PAGE MUST BE SUBMITTED WITH YOUR PLAN OF CORRECTION. IF IT IS NOT, YOUR PLAN OF CORRECTION WILL BE RETURNED TO YOU, UNREVIEWED.

YOUR PLAN OF CORRECTION MUST BE SUBMITTED WITHIN TEN (10) WORKING DAYS. IF IT IS NOT RECEIVED WITHIN TEN (10) DAYS, YOUR STATEMENT OF DEFICIENCIES WILL BE POSTED ONLINE, WITHOUT YOUR RESPONSE.

RULES (CRITERIA)	PLAN OF CORRECTION	Completion
§11-98-10 Minimum standards for licensure; administrative and organizational plan. (e) Each facility shall develop written policies and procedures, and criteria governing its management and operations. These shall include but are not limited to the following: FINDINGS Big Island Substance Abuse Council Policy and Procedures entitled "Medication Procedures – Peer Specialist" read, "#5. The Peer Specialist is required to verify that the information on the medication bottle matches that in the Client Medication List (electronic health record) and on the MAR sheet. If there are changes in the medication dose after the prescription began, be sure to revise and correct the instructions on the Client Med List and the MAR sheet, after verifying these changes with the Registered Nurse." Resident #1, physician order dated December 1, 2020, read "Betamethasone Dipropionate 0.5 mg/g 90 grams for 30 days (3 refills) apply to knees, elbow & torso psoriasis qhs." However, prescription label and December 2020 medication record read "Triamcinolone 0.1% cream (apply to affected area at bedtime as needed for psoriasis flare up)".	DID YOU CORRECT THE DEFICIENCY? USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY MD was notified via phone of the change in prescription from what was originally ordered. A note was added amending the standing order indicating the change in prescription. The MAR was also updated to reflect the new prescription.	12/18/2020

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RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
RULES (CRITERIA) §11-98-12 Minimum standards for licensure; services. (2) Individual records shall be kept on each resident which contain the following: A report of a tuberculin skin test. If the skin test is positive, or known to be positive, there shall be documentation that appropriate medical follow-up has been obtained; FINDINGS Resident #1, admitted on November 20, 2020, tuberculosis (TB) skin test completed on December 4, 2020. Resident #2 admitted on November 17, 2020, TB skin test completed on November 20, 2020.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Completion Date

11.12

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-98-12 Minimum standards for licensure; services. (2) Individual records shall be kept on each resident which contain the following: A report of a tuberculin skin test. If the skin test is positive, or known to be positive, there shall be documentation that appropriate medical follow-up has been obtained; FINDINGS Resident #1, admitted on November 20, 2020, tuberculosis (TB) skin test completed on December 4, 2020. Resident #2 admitted on November 17, 2020, TB skin test completed on November 20, 2020.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? All TLP residents will be required to submit accurately documented 1 step TB results either prior or upon admission into the TLP. If unable to obtain the test/results prior to admission, an x-ray for temporary entry into TLP will be scheduled the same day as admission or the following day. A skin test will also be scheduled and completed within 5 days of entry into the TLP. Documentation of the scheduled tests will be made in the client's electronic health record. Due to difficulty scheduling chest x-rays and skin tests, we are looking at alternative options. We will continue to review and update our policies as needed.	1/27/21 and on-going

 RULES (CRITERIA)	PLAN OF CORRECTION	Completion
RULES (CRITERIA) §11-98-12 Minimum standards for licensure; services. (5) Individual records shall be kept on each resident which contain the following: Documentation that a physician was consulted within five days of admission as well as for all significant illnesses and injuries; FINDINGS Resident #1, admitted on November 20, 2020, physician consulted/notified on December 1, 2020. Resident #2, admitted on November 17, 2020, physician consulted/notified on December 1, 2020. Resident #3, admitted on November 16, 2020, physician consulted/notified on December 1, 2020.	PLAN OF CORRECTION PART 1 Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Completion Date

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\$11-98-12 Minimum standards for licensure; services. (5) Individual records shall be kept on each resident which contain the following: Documentation that a physician was consulted within five days of admission as well as for all significant illnesses and injuries; FINDINGS Resident #1, admitted on November 20, 2020, physician consulted/notified on December 1, 2020. Resident #2, admitted on November 17, 2020, physician consulted/notified on December 1, 2020. Resident #3, admitted on November 16, 2020, physician consulted/notified on December 1, 2020.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN? Case Manager will schedule all new TLP admissions for physicals with BISAC's MD either the day of admission or within 5 days. If the MD is unavailable during this 5 day window, CM will have client complete physical at either Urgent Care or Bay Clinic. Documentation of the scheduled date for physical will be made in the client's electronic health record. We will continue to review and update our policies as needed.	1/27/21 and on-going

RULES (CRITERIA)	PLAN OF CORRECTION	Completion Date
§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 1 DID YOU CORRECT THE DEFICIENCY?	12/18/2020
FINDINGS Refrigerator #1 – no refrigerator thermometer.	USE THIS SPACE TO TELL US HOW YOU CORRECTED THE DEFICIENCY	
	A new thermometer was purchased and secured in refrigerator.	
	Quarterly site audits will continue to ensure that all thermometers are in working order and present.	

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§11-98-14 Physical facility. (c) Maintenance. Facilities shall be maintained in accordance with provisions of state and county zoning, building, fire, safety and health codes in the State.	PART 2 <u>FUTURE PLAN</u>	Date
FINDINGS Refrigerator #1 – no refrigerator thermometer.	USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

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§11-98-16 Resident's rights and responsibilities. (1) Written policies regarding the rights and responsibilities of residents and services to be provided to residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility shall: Be fully informed, documented by signed acknowledgment prior to or at the time of admission and during stay, of these rights and of all rules governing resident conduct; FINDINGS Resident #4, admitted on October 4, 2020, consent for treatment signed on October 12, 2020.	Correcting the deficiency after-the-fact is not practical/appropriate. For this deficiency, only a future plan is required.	Date

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§11-98-16 Resident's rights and responsibilities. (1) Written policies regarding the rights and responsibilities of residents and services to be provided to residents during their stay in the facility shall be established and shall be made available to the resident, to any guardian, next of kin, sponsoring agency or representative payee, and to the public. The facility's policies and procedures shall provide that each individual admitted to the facility shall: Be fully informed, documented by signed acknowledgment prior to or at the time of admission and during stay, of these rights and of all rules governing resident conduct; FINDINGS Resident #4, admitted on October 4, 2020, consent for treatment signed on October 12, 2020.	FUTURE PLAN USE THIS SPACE TO EXPLAIN YOUR FUTURE PLAN: WHAT WILL YOU DO TO ENSURE THAT IT DOESN'T HAPPEN AGAIN?	

Licensee's/Administrator's Signature:	Mma	
Print Name: Ha	annah Preston-Pita, CEO	
Date:	3/3/2021	

Licensee's/Administrator's Signature:	mme	
	Hannah Draston Dita	
Date:	1/25/2001	